

W. Joseph Zynel

Certification

Advanced Commercial Property Estimatics, Vale Technical Institute, Harrisburg, PA, November 1998.

Associate in Auto Estimatics, Vale Technical Institute, Harrisburg, PA, October 1993.

Work Experience

2007-Present **Zynel Adjusting Inc.**

General Adjuster – President

2003-2007 **Baker and Weirath Inc.**

General Adjuster – Vice President

- General Adjuster duties included handling of files up to \$15,000,000
- Named as appraiser and/or umpire on several losses

1995 - 2003 **Chubb Group Insurance Companies**

Senior Outside Property Adjuster

- Responsible for inspecting, estimating and case management of property claims files.
- Handled losses ranging from \$10,000 to \$1,000,000.
- Experienced in litigation and appraisal.
- Trained and experienced in coverage interpretation of all standard and manuscripted forms.
- Member of Catastrophe Team.
- Numerous commendations for customer service and audit results.

1991 – 1995 **Blue Ridge Insurance Company**

Senior Claims Representative

- Field Adjuster for Baltimore-Washington Metro area.
- Property and General Liability Adjuster handling claims up to \$500,000.
- Company leader in number of closed claims ratio, customer service based on customer surveys and file quality, leakage and diary as measured by audit.
- Company leader in subrogation recovery.

1988 – 1991 **Love, Barnes and McKew**

Claims Representative

- Property Adjuster for Baltimore regional office.
- Handled personal lines and commercial property claims up to \$300,000.

Education

1983 – 1988 University of Maryland College Park, MD

Bachelor of Arts, Economics

Memberships

Mariners of the Bay Association for Property Adjusters

Baltimore Claims Men's Association